Outlook

From: Lyons, James

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To: WorldSkills, Competitor <competitor@worldskills.com

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Subject: RE: Skill51 Module 3 REQUEST FROM CUSTOMER – Resilience Presentation – Action Required

Dear Competitor,

We are currently conducting a comprehensive risk assessment of our global supply chain operations. Recent global events have impacted our ability to consistently meet delivery deadlines, prompting increased scrutiny of our Logistics Service Providers' on-time Target Delivery Date (TDD) performance and resilience against external risk factors.

The dynamic nature of today's logistics environment requires our LSPs to demonstrate agility and proactive planning capabilities. Our leadership has identified supply chain resilience as a strategic priority, and we need assurance that our partners are actively building robust contingency measures into their global logistics networks.

There is an increasing dependency on our LSPs logistics capability to react when required to changing dynamics. This requires proactive planning and investment by LSP's. This area of concern has been identified by our leadership as top priority.

As a result, we require assurances from all our LSP's that resilience is being planned and built into global logistics networks. Hence, we are requesting that you prepare and present a 12–15-minute live MS PowerPoint presentation to our supply chain leadership.

Within your presentation you are expected to map out all end-to-end logistic touchpoints for an international Sea shipment (all transportation documents are attached to this module) and identify where potential risks exist. You are expected to discuss what proactive measures could be implemented to migrate all identified logistics risks.

Requirements:

- Map all end-to-end logistics touchpoints for an international sea shipment (reference the transportation documents attached to this module)
- Identify potential risk points at each stage of the logistics chain
- Propose proactive mitigation actions/strategies for each identified risk

To aid your presentation please use the MS PowerPoint template attached to this module folder.

This presentation will help us evaluate how our LSP partners are preparing for and managing supply chain disruptions within logistic flows to ensure continued service excellence.

We appreciate your partnership and look forward to your insights.

Please reach out if any further information is required.

Best Regards,

James Lyons

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