From: Roche, Patrick

Sent: September 2026

To: WorldSkills, Competitor <competitor@worldskills.com

Cc: Murphy, John <jmurphy@roachetrans.com>; Ross, Mary <mross@roachtrans.com

Subject: RE: Skill51 Module 4 REQUEST FROM CUSTOMER – Presentation to B&H Management

Dear Competitor,

Please note we have just been informed by our driver that our delivery vehicle, Reg 1234ABC5 has broken down with a mechanical failure 5 kms out from collection point in the UK, after making collection of four (4) crates.

Please be advised that we are despatching another vehicle to take over and resume the delivery. Details of the new vehicle can be found below. However, it will take 3 hours for the new vehicle to reach the original vehicle and for cross-docking to take place. This delay may compromise the TDD of 3 days.

Details of original transport booking:

- Collecting Vehicle Reg: 1234ABC5
- Collection Site: Equipment Solutions Europe Ltd, TelfordTF3 3AH, United Kingdom
- Shipment Details: PO-SG63393155 | 4 units | Gross Weight 4,735kgs
- Delivery Site: EVERTRANS SUPPLY & SERVICES, Frankfurt 14554, Germany
- Routing: UK road – RO/RO ferry to Dunkirk, France – France/Germany road

New Replacement Vehicle Reg: 678XYZ9

As your carrier we will need your instruction on the following asap:

- A new CMR to be forwarded for the new vehicle
- Selection of recover-mode service to ensure TDD of 3 days is achieved
- Any information you may need from us as your carrier

Please advise by reply with further instructions on the above points.

Best Regards,

Patrick Roache

Operations Manager | proache@roachetransport.com



Roache Transport

+44 12537 2225

www.roachetransport.com